

## **WHAT IS THE HAYTER GROUP LOW PRICE GUARANTEE?**

### **How Does It Work?**

If you find a lower price on a new identical installed item or service, just show us a picture of the estimate or copy when you receive your quotation from The Hayter Group. Our price guarantee is valid for 14 days following the date of The Hayter Group quotation.

### **What Does It Match?**

We match everything we sell and install. The item must be identical, including model number, components, warranties and warranty providers. Warranty coverage and terms must be the same. Items must be in stock, available for purchase and the listed price on the quotation must be from a licensed authorized reseller. We reserve the right to verify this authorization.

### **What Do We Exclude?**

We do not match prices from websites or from companies not licensed to provide heating, ventilation, air conditioning or solar installation services in Ontario. We do not match prices from third party providers products and services, items sold on auction sites at local or special events, such as grand openings, anniversary or liquidation sales. We do not price match taxes or typographical errors.

### **How Do Manufacturer Rebates & Coupons Affect The Hayter Group price?**

We deduct any Hayter coupon and/or manufacturer rebate to arrive at a net price. Comparisons are made after rebates and coupons.

### **Are Installation Charges, Refrigerant Reclamation, Equipment Disposal, Permits, and Other Charges Included?**

When we compare our prices all equivalent and necessary charges will be included. If a comparison company does not include them we will use our standard prices to determine the final price.

### **Are Quantities Limited?**

We may limit the quantities of the price matched items and services, especially if the comparison company limits them. We reserve the right to limit quantities sold to a customer.

### **When Does The Price Match Expire?**

Our price match is good for 14 days following the date on The Hayter Group quotation. If you proceed with an installation we will honor the price match for verified public, published price for identical equipment and installations for 14 days following the installation, subject to the terms stated here. Once an agreement is signed and deposit received or financing has been approved the Price Match Guarantee is considered expired and no longer valid as the signed agreement is binding.